



Hotel Reservations and Cancellation Policies

The RIMS Texas Regional Conference 2026 official room block will be hosted at the Grand Hyatt San Antonio River Walk.

You must register for the RIMS Texas Regional Conference 2026 before reserving your hotel room within the RIMS block of discounted rooms. If you cancel your registration, your hotel reservation will also be canceled. **Limited to one room per registrant.**

Once you have completed your registration, you will have access to the hotel's reservation link. Through that website, you can book, modify, or cancel your hotel reservations at any time.

These rooms are available at a reduced rate on a first-come, first-served basis until the block is sold out or until **Friday, July 10, 2026.**

Do not be a no-show! If you do not arrive on your scheduled date, the hotel will cancel your entire reservation and may not reinstate your reservation, even if you arrive the next day. You will be charged the penalty of the cost of one night's room and tax, regardless of whether or not the hotel reinstates your reservation.

The hotel cancellation policy will be strictly enforced. Please retain the cancellation confirmation number provided to you by the hotel, as proof of cancellation will be required to dispute any credit card charges.

If you cancel or reduce your reservation less than 72 hours prior to arrival, hotel cancellation and early departure fees will apply.

Any inquiries, changes or cancellations should be directed to the Grand Hyatt San Antonio River Walk Housing Team by contacting them at 1-800-233-1234, available 24 hours a day. Reservations can only be made through the web using the link in your confirmation.

A reservation will only be considered canceled with a cancellation number from the hotel. Please do not contact RIMS offices for hotel reservations or cancellations.