

Quality Forum

February 5, 2007
New York City

Agenda

1. Welcome and Introductions

Michael Liebowitz

President, Risk and Insurance Management Society, Inc.
Director of Insurance & Risk Management, New York University

- Timely and accurate policy issuance.

2. “Commitment to Quality” Initiative

Karen Beier

RIMS Board of Directors
Vice President, Risk Management, Shaklee Corporation

Instilling integrity, transparency and client centricity into risk management and insurance transaction processes.

- Objectives
- Commitment
- Measurement

3. RIMS/ACORD Initiative

Beth Grossman

Assistant Vice President, Industry Relations, ACORD

- Universal applications
- Data standards

4. Conclusion

Michael Liebowitz

President, Risk and Insurance Management Society, Inc.
Director of Insurance & Risk Management, New York University

- Next Steps
- RIMS Communication with its Members

5. Cocktails and Networking