



Sixth Annual Quality Forum
Tuesday, March 8, 2011
Hilton Times Square, New York City

Meeting: 3:00 pm—5:00 pm, Bijou Room
Networking: 5:00 pm

Agenda

1. Welcome and Introductions

Mary Roth, ARM

Executive Director, Risk and Insurance Management Society, Inc. (RIMS)

2. Meeting RIMS Objectives with a Focus on Quality

Scott B. Clark, AAI

President, Risk and Insurance Management Society, Inc. (RIMS)

Risk & Benefits Officer, Office of Risk and Benefits Management, Miami-Dade County Public Schools

3. Advancing the Industry by Preparing for Tomorrow

Jennifer Santiago, ARM

RIMS Quality Advisory Council

Acting Chair

- Quality Forum background: The triangular relationship among brokers, carriers, and risk managers
- Advancing the Risk Management Profession
 - RIMS Principles of Ethics for Risk Managers – approved October 2010
 - Progress of RIMS Accreditation and Certification Task Force (ACT)
- Attracting, developing and retaining talent across the industry
 - Succession planning and the knowledge gap
 - Ensuring opportunities for talent to advance
 - Diversity in the industry: recruiting beyond traditional rolls and skill sets

4. Counterparty Risk – Solvency & Ratings

Jennifer Santiago, ARM

- Long term impact of the soft market

5. Open Discussion

- Topics for future Quality Forum events
- Next Steps

6. Conclusion

Mary Roth, ARM

Immediately followed by a Networking Reception