



RIMS Canada Quality Forum
Tuesday, November 16, 2010
The Fairmont Royal York, Tudor Room 7&8
Toronto, Ontario

Meeting: 2:00 pm—4:30 pm
Networking Reception immediately to follow

Agenda

1. **Welcome and Introductions**
Mary Roth, ARM
Executive Director, Risk and Insurance Management Society, Inc.
2. **Quality – A Key RIMS Objective**
Terry Fleming, CIP, CRM
President, Risk and Insurance Management Society, Inc.
Director, Division of Risk Management, Montgomery County, Maryland
3. **RIMS in Canada**
Tino Brambilla, FCIP, CRM
RIMS Canada Council Chair
Manager, Insurance Services, Manitoba Hydro
4. **RIMS Quality Partnership Initiative: Strengthening Relationships Across the Industry**
Tino Brambilla, FCIP, CRM

RIMS Quality Improvement Tools
 - RIMS Quality Partnership Builder Guidelines
 - Insurance Renewal Timeline
 - Principles of Ethics for Risk Management Professionals
5. **Open Discussion**
6. **Next Steps and Conclusions**
Tino Brambilla, FCIP, CRM
7. **Adjournment**
Terry Fleming, CIP, CRM

Followed immediately by a Networking Reception

