

Fourth Annual Quality Forum

Wednesday, March 4, 2009
The Carlton on Madison Avenue, New York City

Meeting: 3:00 pm—5:00 pm

Networking: 5:00 pm

Agenda

1. **Welcome and Introductions**
Mary Roth, ARM
Executive Director, Risk and Insurance Management Society, Inc.

2. **Quality – A Key RIMS Objective**
Joseph A. Restoule, CIP, CRM
President, Risk and Insurance Management Society, Inc.
Leader, Risk Management, NOVA Chemicals Corporation

3. **Quality Partnership Initiative – Strengthening Relationships Across the Industry**
Edward P. Bertero, CPCU, ARM, AIM
RIMS Quality Advisory Council Chair
Group Vice President, Risk Management & Insurance, Travelport Inc.
 - Quality Forum background
 - “The Big Picture”: The triangular relationship among brokers, carriers, and risk managers
 - Quality Partnership Builder (QIP Guidelines)
 - Future Forward: How are these relationships evolving?

4. **The Financial Crisis and Its Impact on the Industry**
Frederick J. Savage, FCII, ARM
RIMS Board of Directors
Director, Risk Management (San Ramon), Chevron Corporation

5. **Open Discussion**
 - Topics for future Quality Forum events
 - Next Steps

6. **Conclusion**
Joseph A. Restoule, CIP, CRM

Followed by a Networking Reception

