



RIMS 2009 annual conference & exhibition

THOUSANDS OF RISK PROFESSIONALS GATHERED IN ORLANDO TO CHALLENGE THEIR RISK I.Q.S



The conference started with a networking event of global proportions and closed with an account of the current global financial crisis. There were also change and leadership-inspired keynote presentations, an awards ceremony, 120+ timely sessions focused on how to survive in a challenging business environment, a lesson on why laughter really is the best medicine and an Exhibit Hall featuring more than 400 vendors showcasing thousands of new resources and solutions.



Read about RIMS 2009 keynotes and events, download issues of the Show Daily conference coverage, watch videos, browse attendee and speaker coverage on the blog and check out the image gallery—connect to it all at www.RIMS.org/RIMS2009.



Missed the educational event of the year? Don't worry—we recorded all of the sessions and have them available for download at a special member-price of \$199! Learn more at www.RIMS.org/2009recordings.

Be sure to save the date for RIMS 2010 in Boston on April 25-29!



welcome to our community! As a new RIMS member, we want to ensure that you benefit from all that the Society has to offer, including a 10,000+ network of risk professionals, which you are now a part of. This issue of the New Member Newsletter focuses on RIMS online and staff resources.

But first, let's cover some basics:

- Have you received your first issue of *Risk Management* magazine?
- Have you been contacted by a member of your local chapter? Attended a meeting?
- Have you browsed the web-site and signed up for online networking and idea sharing in one or more of our 80+ eGroups (www.RIMS.org/eGroups) that are segmented by topic and industry?
- Have you updated your demographics (www.RIMS.org/MyDemographics) so that we can tailor RIMS communications to suit your needs?

If not, our Member Services team is here to assist. Contact us today at membership@RIMS.org.

One of our most popular events, RIMS 2009 Annual Conference & Exhibition, took place recently in Orlando. We hope that you were one of the more than 7,000 risk management professionals who joined us for this four-day experience. Mark your calendars now to attend RIMS 2010 on April 25-29 in Boston!

And don't forget that there will be five regional conferences taking place this summer and fall. Don't miss out on these unique opportunities for professional development and networking.

Remember, we work for you! Don't hesitate to contact us with questions, problems and, most importantly, suggestions on how we can serve you better.

Mary Roth



Mary Roth, ARM
Executive Director
Risk and Insurance Management Society, Inc. (RIMS)

ENTERPRISE RISK MANAGEMENT

One of the hottest risk management topics today is enterprise-wide risk management (ERM)—the practice of identifying and prioritizing risks in order to minimize uncertainty and maximize opportunity at an integrated level for company stakeholders. RIMS is setting the pace by developing resources and tools that allow you to stay on the cutting edge!



ERM Center of Excellence

Center of Excellence

The online center is a source for news, tools and peer-to-peer networking on all topics connected to enterprise-wide risk management. Whether you are initiating an ERM program within your organization, in the implementation phase or streamlining processes, you'll find the most up-to-date information and connect with practitioners that will help you evolve your program. www.RIMS.org/ERM



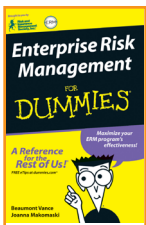
ERM Papers and Reports

Members can also visit the Center to find articles from publications across the industry (including RIMS own *Risk Management* magazine), educational courses specializing in ERM (i.e. ERM Boot Camp and ERM for the Advanced Practitioner) and executive reports and white papers such as "The 2008

Financial Crisis: A Wake-up Call for Enterprise Risk Management" (www.RIMS.org/ERMwhitepaper). Visit the Center today to stay up-to-date on current ERM industry issues.

RIMS Risk Maturity Model for ERM (RMM)

RIMS has designed a tool to help you evaluate your risk management program—a tool that more than 2,000 risk practitioners have already used on their way to creating a competitive advantage for their organizations. To take advantage of this tool, first complete the Risk Maturity Assessment where you will score your risk program on 25 key factors and receive a real-time personalized benchmark report on your existing maturity level. Then download RIMS Risk Maturity Model to compare your personalized report against the existing guidelines to develop a plan of action that will take your ERM program to the next level. Once you have completed the assessment, you will be able to download a complimentary copy of "RIMS State of ERM Report 2008"—that will provide timely insight and perspectives on risk programs based on data collected from hundreds of risk practitioners. Take your assessment today at no cost. www.RIMS.org/RMM



ERM for Dummies Guide

ERM for Dummies—which you received in your new member welcome kit—is a valuable start-up guide for ERM first-timers. It offers easy-to-understand terms and helpful instruction as well as tools to get started. Order additional copies at the member-discounted price along with other books and merchandise at www.RIMS.org/RIMStore.



TEAMING UP TO SUPPORT YOU

At RIMS, Member and Chapter Services are one joint department responsible for making sure that members know what's happening at RIMS to help you and your company be more successful at risk management. We know that the value you find in the Society directly correlates to how involved you become and how many of its services you utilize. We are your guides—let us know what you want and need and we will help you accomplish your goals!

Heading the team is Jill Levy, who came to RIMS in late 2007 with 20+ years of experience (she won't admit to exactly how many!) in membership and chapter services at various associations in the NJ, NY and DC areas. As the liaison to RIMS Member and Chapter Services Committee, she conveys your suggestions to the volunteer leaders who set membership policy and approve new programs. Our Chapter Services Manager, Cindy Tiritilli, liaises with the Quality Advisory Council and Student Outreach Task Force, so your feedback is important to Cindy! Shavonne Howlett manages the RIMStore, discount programs such as the new credit union offering, and the new online Career Center and Job Bank. RIMS Training Coordinator, Darlene Lebron, arranges the Chapter Awards Recognition Program (CARP), authors the chapter officer e-newsletter, coordinates chapter officer training and designs webinars and podcasts that help members and volunteers take full advantage of RIMS resources.

New RIMS Chapter!

RIMS is proud to announce that, as of June, we have a new chapter to welcome to the Society—the Northern Nevada Chapter located in Reno. This brings the grand total of RIMS Chapters to 81!

new IMPROVEMENTS TO RIMS.ORG FROM CIO ANDY STEGGLES



What new features on RIMS.org can members expect in the coming months?

RIMS is constantly looking for new ways to enhance the member networking experience. To this end, RIMS has just launched an online professional network. Over the next few months, we will be adding many new features such as mentoring programs, digital ribbons (for recognition) and a Facebook/Linked-In integration. All members will also receive their own PURLs (Personal URLs) and will be encouraged to add one or the other to their e-mail signatures. Each member's PURL will be a direct link to their public professional profile.

What are the new online offerings in ERM?

RIMS will be re-launching the Enterprise Risk Management Center of Excellence. RIMS has added an ERM button on the homepage that links to a newly designed ERM area for a more user-friendly experience.

Stay tuned to RIMS.org for updates!

WHO PUTS TOGETHER RM MAGAZINE?

Risk Management magazine is ranked by members as one of the top benefits offered by RIMS. Your subscription will be starting soon (if it hasn't already) but did you know that you can access the magazine content online at www.RMmagazine.com? The magazine is produced in-house by RIMS staff—and here's who they are:

Bill Coffin is publisher and editorial director. Bill has seen a major shift in the magazine since joining RIMS in 2002 as it has evolved from a "journal with pictures" to a highly readable industry magazine. But Bill didn't start out as an association publisher—at age twelve Bill spent a summer at circus camp, and now, on a monthly basis, he burns fuel to get the magazine out and into RIMS members' hands.

RM editor-in-chief, Morgan O'Rourke, is the gatekeeper for this widely read publication and he's always looking for contributors, so if you'd like to see your name in a by-line, contact Morgan with your article ideas!

Next is editor Jared Wade, who manages the magazine's news section, ForeFront. Jared is pursuing an M.A. in international relations at City College of New York. The magazine's eye-catching design and layout comes from RIMS own talented senior designer, Karen Arbasetti, who completely redesigned the magazine on her own. And new to RIMS publications team is Emily Holbrook, associate editor. Emily is the primary writer for *RM* Monitor—the magazine's new industry blog (www.RiskManagementMonitor.com).

RM is more than just a magazine, it's a business. And who handles that business? None other than the fellow who holds the record for years worked at *RM*, Ted Donovan, senior advertising manager. Believe it or not, Ted's been with RIMS for 29 years! Working closely with him and handling website advertising is Lynn Lancaster. Callie Nelson, *RM*'s circulation coordinator, handles all subscription issues and requests for mailing lists. If you need a back copy of *RM*, give Callie a call at 212-655-5920.



FALL EVENTS

You may have missed RIMS 2009 in Orlando, but that doesn't mean you've missed the opportunity for networking, education and resources. Sign up to attend one of RIMS Regional Conferences:

RIMS Florida Educational Conference, July 28-August 1, Naples, Florida—florida.RIMS.org

RIMS Canada Conference, September 13-17, St. John's, Newfoundland—www.RIMSCanada.ca

Southeastern Educational Conference, September 17-19, Isle of Palms, South Carolina—carolinas.RIMS.org

Western Regional Conference, September 22-25, Seattle, Washington—wrc.RIMS.org

REBEX Conference, October 22-23, Chicago, Illinois—www.RIMS.org/RegionalConferences

Can't get away from the office? Well, we've got good news for you—RIMS hosts a wealth of online webinars and educational courses for your convenience! Visit www.RIMS.org/Education to sign up!

WHAT'S ONLINE EXCLUSIVELY FOR RIMS MEMBERS?

Some of RIMS online tools are available to the public, but we have some special areas that are members-only or are available to members at a deep discount. We know that risk managers need a variety of services, so while not all of these programs may appeal to you on this very day, they may in the near future.

CAREER CENTER

www.RIMS.org/CareerCenter

RIMS Career Center was revamped this spring and introduced a career eGroup, student resource center, job bank and more. The Job Bank (www.RIMS.org/JobBank) offers members the chance to post open positions in their organizations and reach a targeted group of talented risk professionals. As a member, you can post your resume or search job postings at no cost. And if you are looking for a new employee, you'll save \$65 on each 60-day job post that you purchase. What's in it for your Human Resources group? Members receive a 50% discount when you purchase full resume-search capabilities as well as a chance to purchase the 2008 RIMS Compensation Survey at a discount.

RIMS COMMUNITY

www.RIMS.org/Community

Based on the results of the recent Member Needs Survey, we know that networking, and the knowledge derived from those relationships, is the most important aspect of Society membership. RIMS Community was introduced last year and features:

- **Risk Professionals Directory**—available only to members, allows you to search for peers worldwide. For specific searches, filter by state and SIC code and you'll have a targeted "short list" of professionals with whom to network. (www.RIMS.org/Directory)
- **eGroups**—RIMS offers a variety of industry and interest-specific eGroups on our website, 43 of which are *only* available to members. Do you find it hard to get away from your desk during the day but want to share information, ask questions and network with fellow risk managers in your area of expertise or on a particular topic? That's just what eGroups are for! Sign up today and start networking! (www.RIMS.org/eGroups)

RIMS BUYERS GUIDE™

www.RIMS.org/BuyersGuide

Brand new for 2009, RIMS Buyers Guide™ is the most effective and cost-efficient way to connect with general business and industry service providers. While an Internet search will bring you to many sites that are irrelevant, a search in RIMS Buyer's Guide™ takes you directly to businesses specific to your needs and geographic area. You can even limit your search to RIMS associate members or RIMS Annual Conference exhibitors!

These are just a few of the resources that www.RIMS.org places at your fingertips. Access [RiskWire](#) daily news headlines, purchase publications from [RIMStore](#), search and update the [RiskWiki glossary](#), register for [professional development courses](#)—all this and more.

FALL 2009 PROFESSIONAL DEVELOPMENT COURSE CALENDAR

RIMS always has a lot to offer in the way of education. These major cities are just a few of the locations where you can attend upcoming courses: Seattle, Dallas, Toronto, New York, Boston, Chicago, Montreal, Phoenix, Winnipeg and Las Vegas.



ERM for the Advanced Practitioner

September 17-18, St. Johns, NF



Enterprise Risk Management (ERMe): Risk Management as a Profit Center*

September 21-22, Philadelphia, PA

Developing a Risk Management Program for Your Organization*

September 24-25, Philadelphia, PA

Directors and Officers Liability and Insurance*

October 1-2, Houston, TX

Advanced Workers' Compensation Strategies

October 5-6, New York, NY



Risk Analysis Tools for Effective Risk Management*

October 22-23, Las Vegas, NV

Enterprise Risk Management*

November 9-10, New York, NY

Claims Management*

November 12-13, Orlando, FL

Errors and Omissions (E&O) and Professional Liability*

November 16-17, San Francisco, CA

Client and Insurance Broker Relations*

November 23-24, New York, NY

Contractual Risk Transfer*

December 3-4, Winnipeg, MB

*Earns you credit towards the RIMS Fellow® (RF) designation

